

**FISCAL NOTE**  
**SB 2786 - HB 2700**

February 7, 2000

**SUMMARY OF BILL:**

1. Creates the Office of Quality Development within the Department of Finance and Administration and provides that such Council shall:
  - serve as a central coordinating agency to initiate, focus, support, and oversee the implementation of a quality management process within state government.
  - assist and support state agencies by providing information and consultation toward understanding the philosophy of quality management as such agencies become part of a statewide process for continuous quality improvement, including performance measurement through strategic planning.
  - promote the institutionalization of quality management by tracking quality initiatives and reporting successes throughout state government.
  - coordinate and provide, in collaboration with the Department of Personnel, necessary quality management training resources for state agencies to promote a commitment to the successful implementation of quality management.
  - serve as staff to the Quality Management Council established under this act.
2. Establishes a State Government Quality Management Council to be composed of 11 members as follows: two members each of the Senate and House of Representatives, the Commissioners of Finance and Administration and Personnel, the Comptroller of the Treasury, one executive or career service state employee appointed by the Governor, one representative of TSEA, and two private citizens to be appointed by the Governor . Duties and responsibilities of the council shall include the:
  - designation of agencies for the implementation of quality management and access to training investment funds.
  - periodical review of the continuing progress of previously selected agencies.
  - identifying of means to remove barriers to the implementation of quality management in state government.
  - monitoring of the tennessee quality management process and annually reporting to the governor and the general assembly regarding the continuous improvement of state government's processes for institutionalizing the principles and practices of quality management.

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3. Provides that all legislative members of the quality management council shall be paid for attending council meetings as provided in TCA 3-1-106. Non-legislative members of the quality management council shall receive no compensation but may be reimbursed for expenses in accordance with the provisions of the comprehensive travel regulations as promulgated by the Department of Finance and Administration and approved by the Attorney General and Reporter. All expenses of the Quality Management Council shall be borne by the Department of Finance and Administration. The act shall take effect upon becoming a law.

## **ESTIMATED FISCAL IMPACT:**

### **Increase State Expenditures - \$37,760**

Estimate assumes the following:

- the council created by the bill is in addition to any existing activities
- the council will meet 12 times per year
- 11 members will attend each meeting, however the Commissioners of Finance and Administration and Personnel or the Comptroller will not incur travel expense for attendance.
- the total cost for one meeting over a two-day period is estimated at \$2,105.
- annual expenses for meeting materials, copies, and postage is estimated at \$2,500.
- annual expenses for a TQM facilitator is estimated to be approximately \$10,000.

## **CERTIFICATION:**

This is to duly certify that the information contained herein is true and correct to the best of my knowledge.



James A. Davenport, Executive Director